

PROVIDER ADVISORY #2024-018
LAUNCH OF NEW ICONNECT REPORTS

EFFECTIVE DATE: JUNE 28, 2024

The Agency for Persons with Disabilities (APD) is excited to announce the launch of new reports which have been highly requested by stakeholders. Details of these reports are provided below. Please see information below regarding these updates.

New Reports: Provider agencies, Qualified Organization (QO) Owners and Waiver Support Coordinators (WSCs) can utilize the following reports for better oversight and quality control: The Service Provider Documentation, WSC Provider Documentation and WSC Support Plan Due reports. These reports are designed to allow providers and WSCs to retrieve provider documentation in one place rather than opening each record individually for user reviews and to assist Qualified Organizations and WSCs in ensuring that Support Plans are completed in the established timeframes.

- Reporting materials can be located here:
[Service Provider Documentation Report](#)
[WSC Provider Documentation Report](#)
[WSC Support Plan Due Report](#)

Further detail can be found on the APD iConnect [System Enhancements and Updates webpage](#). **It is recommended to all users to review this webpage at the end of every month to keep up with all the ongoing updates and enhancements.**

Please check out the new iConnect Helpful Tips webpage for the Tip(s) of the month. **Updates will be posted [here](#) on a monthly basis.**

Please refer to previously released provider advisories on the [provider advisory site](#) for detailed information and resources regarding service specific training requirements, access to iConnect, and user provisioning. Currently all service providers are live in iConnect.

Users are also encouraged to review the [iConnect FAQ](#) for additional information beyond the eLearning resources.

APD continues to appreciate the commitment from its partners, providers, and stakeholders to serve Floridians with unique abilities. Should you have any navigation or training related questions regarding the new functionality, please don't hesitate to reach out to your designated iConnect trainer.